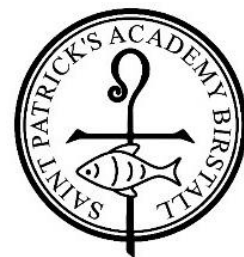


# St. Patrick's Catholic Primary Academy Academy Council

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Email: [office@stpatricksbirstall.co.uk](mailto:office@stpatricksbirstall.co.uk)

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15 January 2024

Dear Parents/Carers

Firstly, we hope you all had a lovely Christmas and may we take this opportunity of wishing you a Happy New Year. We are looking forward to continuing to work together and building on our fantastic recent Ofsted report, of which we are extremely proud. As an Academy Council, we are sure that all of you will share with us in the celebration of this report which reflects the hard work and commitment of all the staff and pupils at St Patrick's.

However, we would like to remind you that in the hopefully unlikely event that as a parent or carer you do have any serious concerns or issues regarding our school and its operation, the appropriate course of action to take is to contact your child's class teacher in the first instance or the Headteacher, Mrs Moulding, to discuss your concerns, where these concerns can be discussed face to face and positively resolved. However, if you then wish to take the matter any further, you should then follow the official Blessed Peter Snow Academy Trust complaints procedure (a copy of which is attached for your information), rather than airing any issues via social media. The necessary procedure can then be followed as per the agreed policy document to resolve any issues quickly and appropriately.

With thanks for your continued support and co-operation as we all work together for the benefit of all our pupils and our school community.

Kind regards,

Linda Brown  
Chair, St Patrick's Academy Council



